

CTS Advisory Council

February 6, 2013
1500 Jefferson Street
Olympia, Washington

Welcome/Introductions

Christy Ridout, Consolidated Technology Services (CTS), opened the meeting and welcomed Jon White (ATG) and Carl Harris (AGR) to the Council.

Attendees: Michael DeAngelo (OCIO), Steve Young (DNR), Frank Westrum (DOH), Carl Harris (AGR), Rob St. John (CTS), Cathy Munson (LSC), Mike McVicker (ESD), Bob Lanouette (LNI), Jon White (ATG), Debbie Stewart (ECY), Grant Rodeheaver (WSDOT), Sue Langen (DSHS), Richard Campbell (HCA), Ron Seymour (DFI), Dawn Tatman (DES) and David Sorrell (DOR)

Guests: Heidi Brownell (CTS), Wendy Huff (CTS), Dan Mercer (CTS), Gary Duffield (CTS) and Karen McLaughlin (CTS)

Announcements

Christy welcomed two new members to the council meetings. Jon White from ATG and Carl Harris from Department of Agriculture. Christy reached out to the Council members who have not been able to actively participate in the meetings. DOL is the only member that is not able to continue as a member.

Christy indicated that DES is looking at the Enterprise Service Bus Initiative, which is used for application integration. Dawn Tatman noted that the product will not be homegrown and that there needs to be a middleware product. Dawn stated that it is primetime to have this conversation and to take advantage of the investment. Doug Buster (DES) is the lead on the initiative, Dan Mercer and DSHS are part of the conversation as well. Council members interested in the Enterprise Service Bus Initiative should contact Doug.

Christy discussed the Quarterly Customer meetings. Agenda items for the Customer meetings will have a variety of topics, which may include standing items, status updates on services and technical discussions, such as ADFS. A Council member suggested to add "hot topics" as an agenda item. All meetings will be held at 1500 Jefferson Building, Conference Room 2208.

Action Item: Christy will draft an agenda and send to Council members for review/feedback.

Disaster Recovery

Dan Mercer provided an overview of Disaster Recovery Site Requirements Initiative. Grant Rodeheaver stated that there is a Union Gap site that is shared with DOL and WSDOT.

Action Item: Dan will follow-up with Grant regarding the Union Gap site. Dan will follow-up with Frank Westrum regarding Tierpoint. Council members were asked to send any site suggestions to Dan Mercer.

SDC Projects

Heidi Brownell (CTS) provided an update on the State Data Center Projects. Council members noted that they like the Project Status website, i.e., dashboard. If Council members would like to receive the Change Reminder Bulletins, send an email to Heidi Brownell.

Identity Management/FIMS

Wendy Huff stated that at the December 2012 Advisory Council meeting the group requested additional information on the other functions that could be provided by Forefront Identity Manager (FIM). Wendy suggested that FIM be discussed in the context of a larger Identity Management initiative.

Gary Duffield (CTS) provided an overview of a proposed Identity Management Service and how this work would help us more fully achieve the benefits of FIM.

Karen McLaughlin provided an overview of the FIM conceptual design.

Council members commented that having HRMS as single sign-on is a nice feature. A question was asked on whether the Travel System will have a single sign on feature. Dawn Tatman stated that it is on the list of applications.

Wendy Huff asked – what else do we need to know about this service? Comments included:

- Impact on the agency.
- High-level schedule with sequence of components.
- Strengthen the business to identify how FIM can help with cloud-based services.
- Customer readiness document similar to what was used for the State Data Center and Shared Email Services.
- Consider a deeper review of the proposal with agency technical staff.

Other

Ron Seymour asked about Security Reviews for online data storage services. CTS is willing to look at it as long as the work is scoped appropriately. Some vendors are not enthusiastic about participating in security reviews.

Christy explained that the CTS initiatives sheet is a work in progress and asked that Council members continue to help CTS prioritize services.

Next Meeting

March 6, 2013
Conference Center Room 2208
1500 Jefferson Street
Olympia, WA