

CTS Advisory Council

December 4, 2013
1500 Jefferson Street
Olympia, Washington

Welcome/Introductions

Christy Ridout (CTS) opened the meeting welcoming Michael Cockrill (OCIO) and Don Peck (DOH).

Attendees: Rob St. John (CTS), Cathy Munson (LSC), Bob Lanouette (LNI), Doug Hoffer (DOC) Carl Harris (AGR), Steve Young (DNR) Sue Langen (DSHS), David Sorrell (DOR), Michael Cockrill (OCIO), Don Peck (DOH) and Debbie Stewart (ECY)

Guests: Laura Parma (CTS), Molly O'Donnell (CTS), Heidi Brownell (CTS), and Agnes Kirk (CTS)

Customer Account Representative

Laura provided an update on the Customer Relations team. CTS Account representatives are: Debbie Kendall, Larry Lee and Mary Mueller. Letters are being sent to agencies with a copy to the agency Chief Information Officers. The account representatives will be scheduling time to meet during December and January. In the interim, if you have feedback, please contact Laura.

Network Study

Molly provided an overview of the study of the State's Telecommunications and IT Network Model. The report is due to Office of Financial Management (OFM) and fiscal committee by December 30, 2103.

During the discussion of the Network Study, a council member suggested that it would be good to add to the presentation an agency view.

Action Item: Christy will send out the study for feedback from Council members. It was noted that the turnaround time would be a week.

Wireless Pilot Project Update

Heidi provided a status update on the CTS Wireless Pilot. The go/no decision scheduled for end of year date has moved to February 19, 2014.

Council members stated that there is a demand for the Wireless Service. Heidi posed the question to the council of whether or not a use case for public access should be added to the scope of the pilot or post-pilot. It was determined that this would require additional policy discussion. Michael took the action to lead additional policy conversations from the OCIO.

DSHS is pleased with the pilot wireless service so far. DOH indicated an interest in guest access. DSHS, DOC, and DOH noted that there is time sensitivity with regards to wireless service. Overall, the pilot agencies like the service.

Council members are interested to learn the price for the new service and the service level agreement. CTS has the action to provide rate information and develop a service level agreement in next steps.

Action Item: CTS Wireless Pilot Status update will be an agenda item at the February 2014 meeting.

Next Meeting

February 5, 2014
Conference Center Room 2331
1500 Jefferson Street
Olympia, WA