

# *Service Announcement*

**The Department of Information Services Telecommunication Services Division**

*Especially for Telecommunication Coordinators*

June 18, 2004

TO: Telecommunications Coordinators

FROM: Dan Davis, Manager  
Local Telephone Services

SUBJECT: **PBX based One Number Service – Olympia, Lacey and Tumwater**

The Department of Information Services (DIS) is now offering One Number Service (ONS) as a feature option for PBX customers served from our Olympia Campus and Tumwater PBX systems. ONS extends incoming PBX telephone calls to a pre-programmed local telephone number. Incoming number identification is included with ONS. The monthly rate for ONS is \$5.00 per line. There is a one-time non-recurring installation charge of \$8.25.

ONS allows a user to answer originating office calls from a remote location. The remote device may be a cellular, remote office or home telephone. The calling party telephone number is displayed if incoming number identification has been activated on the remote telephone. ONS can be activated and deactivated remotely or with a feature button on the PBX telephone set.

ONS is only available for individual station lines. Stations with complex programming or other advanced features will be evaluated on a case-by-case basis to determine if it can be used.

ONS is a cost effective option for customers that support substantial mobility requirements, telecommuting, and disaster recovery.

To activate PBX ONS on your PBX telephone line please contact your DIS Customer Service Representative.

For additional information about PBX One Number Service please contact Renate Sherrer at (360) 902-3097.